



BERGEN  
KOMMUNE

To parents of children at  
schools in Laksevåg

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### **Digital solution for communication between home and school**

Schools in Laksevåg will participate in a pilot project using Vigilo for digital communication between home, school and SFO. We will test and evaluate practical use of the solution. The plan is that all municipal schools and kindergartens in Bergen will gradually start using Vigilo.

Vigilo, which is a digital administration system, is already being used by many schools and kindergartens in Norway. Some municipal schools and kindergartens in Bergen have also been using parts of the system for a few years.

### **Safe and easy digital communication in Vigilo**

Schools in Bergen used Vigilo's communication solution for a brief period in 2019. However, it was shut down again because it turned out that sensitive personal information retrieved from the Norwegian Population Register was not adequately secured. The Municipality of Bergen and Vigilo have since then taken technical and organisational measures related to privacy and information security. It shall be safe and easy to use Vigilo in communication with the school and SFO.

### **This is what you and the school can use Vigilo for**

Vigilo can be used to share practical information between parents/guardians and the school. The school and SFO will send messages, announcements and news to you via Vigilo. Similarly, you shall use Vigilo to send written messages, report absence or respond to messages from the school and SFO. Sensitive personal information is not sent in Vigilo. Please inform the school of any sensitive personal information verbally or by using the contact form on the school's website.

### **Starting 23 February**

We plan to start on 23 February. In advance, you will receive information about how the communication solution in Vigilo works and how to log in.

### **Universal design for the visually impaired**

Visually impaired people who use a screen reader may experience small errors with some of the features in Vigilo. We are working to rectify this.

### **Evaluation**

You can later be asked to answer a questionnaire. We will use your feedback in further development of the solution. Your answer is anonymous.

Best regards

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